# Our Government Portal

www.govt.lc



### National ICT Office

Division of Public Sector Modernization

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## Our Government Web Portal

"a user-centric, 24/7 online gateway for citizens, businesses, and non-residents to access key government information and services"



## Genesis of Our Government

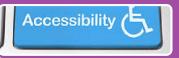
Financed by OECS under the eGRIP project

Research and Development of Content in 2012

Demo Site constructed to test new content work flow and processes

Launched on January 14<sup>th</sup> 2014

# Primary Objectives



Improve Accessibility to Government Services and Resources



Foster Greater Collaboration and Coordination



**Enhance Infrastructure** 



Meet User Information Needs



**Strengthen Communities** 

# Development Approach

#### **Proof of Concept**

- Information Management
- Design & Layout
- Technical Infrastructure
- Requisite Policies and Standards

#### Phase One

- Access to Personalized content (Government Employees)
- Infrastructure/Security
- Offline Services
- Ministry Website

#### Phase Two

- Access to personalized content (Citizens)
- Online Services
- Payment Systems
- Policy & Legislation

## **Current Status**

### Directory of Ministries

- Ability to create dynamic web pages for each ministry and department
- Ability to create a new Ministry

### **Directory of Services**

Ability to create and edit a new service

#### Resource Centre

 Ability to create a new and edit a new form, legislation, Publication, audio or video resource

## **Current Status**

#### Vacancy Cente

• Ability to create and edit a new consultancy, tender, scholarship and job vacancy

### Web Page Content

• Ability to create dynamic web pages that appear under Ministry links

### **Directory of Departments**

• Ability to create dynamic web pages for each ministry department

#### Governor General and Office of the Prime Minister

- Ability to create dynamic web pages for all menu items
- Ability to add a new item, attachment and change the photos in the home page slide show

## Next Steps

Complete UAT for additional functionality in terms of reference

Conduct second round of train the trainer in the portal CMS Hand over administration of individual ministry websites to relevant ministries

Develop TORs for second phase functionality

# Our Expectations

All ministries having access to edit and create content for ministries and departments

All ministries being able to use the Content Management System comfortably to undertake all tasks in the portal back end

All Ministries being able to train other staff members in using the Content Management System effectively

Continued collaboration with all ministries to further refine and reengineer the portal functionality

## Implications from Relevant Ministries

Ministries have to assign staff to continuously update their ministry site

Collaborate with the GIS for the proper dissemination of information on the main portal

More readily available and up to date information on Ministry programs and activities

Improve ministry's service delivery and interaction with the general public

