



Collective Agreement  
Between the  
Government of  
Saint Lucia and the Saint  
Lucia Civil Service  
Association



April 01, 2022 to March 31, 2025

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AGREEMENT

BETWEEN

THE GOVERNMENT OF ST. LUCIA  
(Hereinafter referred to as the Employer)

AND

THE ST. LUCIA CIVIL SERVICE ASSOCIATION  
(Hereinafter referred to as the Association)

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## **PREAMBLE**

Whereas the Employer has recognized and accepted the Association as a representative of its employees for the purpose of collective bargaining on matters concerning conditions of employment and general interest and welfare of the Civil Service, and whereas the Association in this capacity has concluded negotiations with the Employer, this Agreement witnesses as follows:

## **BARGAINING UNIT:**

The Employer recognizes the Association as a representative and collective bargaining agent for employees of the Civil Service whether permanent, part-time, temporary, or casual and herein agrees to negotiate with the Association or any of its authorized Committees.

### **A. APPLICATION**

The Association and the Employer agree that the Articles of Agreement contained herein will be applied and/or serve to extend and/or improve on the previous Collective Agreements between the St. Lucia Civil Service Association (CSA) and the Government of St. Lucia.

### **B. PERIOD OF AGREEMENT**

- (a) This agreement shall take effect from 1<sup>st</sup> April, 2022 to 31<sup>st</sup> March, 2025 unless revised by mutual consent and shall remain enforceable until renegotiated.
- (b) In the event either party is desirous to revise this Agreement, three (3) months' notice shall be given in writing. Where such notice relates to the revision of the terms of this Agreement, the proposed amendments shall not in any circumstances become effective, until this Agreement is replaced by a successor Agreement.

- (c) Upon receipt of notice, there shall be a meeting between representatives of both parties for the purpose of discussion of the proposed amendment.

## **Article 1 – RECOGNITION OF REPRESENTATION BY THE ASSOCIATION**

- 1.1 The Employer recognizes the Association as a representative and collective bargaining agent for employees of the Civil Service whether permanent, part-time, temporary, or casual and herein agrees to negotiate with the Association or any of its authorized Committees.
- 1.2 The Employer agrees that there shall be no discrimination by reason of race, creed, colour, national origin, political or religious affiliation, gender, family relationship and place of residence.
- 1.3 The Employer agrees that there shall be no discrimination in the processing of any documentation; and in making recommendations in respect of applications made by persons wishing to be employed by the Government of St. Lucia as public officers, or in respect of any matter having to do with the employment conditions of persons who hold positions as public officers within the Public Service.

## **Article 2 – EFFICIENCY AND PRODUCTIVITY**

- 2.1 The parties hereby agree to undertake to cooperate fully in an endeavour to achieve the following objectives in the Public Service:
  - (a) Increase efficiency and productivity.
  - (b) Elimination of waste of resources.
  - (c) Elimination of conditions of work inimical to the increase of efficiency and productivity.
  - (d) Elimination of negative attitudes to work and the development of proper work ethics.

- 2.2 In pursuit of this endeavour, representatives of both parties will meet from time to time to identify areas where improvement can be effected and appropriate corrective measures taken to achieve the aforesaid objectives.

### **Article 3 – ASSOCIATION’S MEMBERSHIP**

- 3.1 All employees are eligible to become and remain members in good standing with the Association.
- 3.2 The Association and the Employer agree to acquaint new employees with the terms and conditions of the Collective Agreement.

### **Article 4 - CHECK OFF SYSTEM**

- 4.1 The Employer shall deduct from the wages of every employee who is a member of the Association, on his written authorization, any dues or levies stipulated by the Association.
- 4.2 Deductions shall cease to be made when the authorization is cancelled in writing by the individual employee concerned and copied to the Secretary of the Association. The cancellation form should reach the Ministry or Department concerned no later than the first working day of the month when the deduction should cease, to facilitate the processing and forwarding to the Treasury, by the stipulated deadline.
- 4.3 The total amount deducted as stipulated in 4.1 shall be remitted monthly to the Association by the Employer.
- 4.4 The Association agrees to indemnify and save the Employer harmless from all claims, actions or suits arising from the above sub-clauses.



## **Article 5 - ASSOCIATION'S RIGHTS, SECURITY AND FUNCTIONS**

- 5.1 Within the limits of this Agreement and of the relevant provisions of the Saint Lucia Constitution Cap. 1.01, Revised Laws of Saint Lucia and/or local laws, the Association shall have the right to exercise the functions of a Trade Union.
- 5.2 The Association shall keep the Employer informed of the names of the Officials and Shop Stewards representing the employees. Not more than two (2) Shop Stewards shall be elected in any Ministry/Department/Branch to represent the employees. The Employer agrees to recognize the Shop Stewards or any other authorized representatives of the Association.
- 5.3 The Employer agrees that special time off duty may be granted by the Permanent Secretaries or Heads of Departments for Shop Stewards or Officials to attend to matters directly affecting the Association's members but providing that reasonable notice is given and that the Employer's business is not adversely affected. The Employer agrees to allow the Association's officials admittance to any section of the Ministry, Department or Branch during working hours to investigate specific complaints from employees provided that a mutually acceptable time is arranged with the Permanent Secretaries or Heads of Departments.
- 5.4 The Employer agrees to recognize the Shop Steward(s) duly appointed by members of the Association/Branch. The Association shall provide a list of all elected/appointed Shop Stewards to the Employer.
- 5.5 The Shop Steward shall be expected to attend to all complaints and grievances reported to him/her by employees within his/her Ministry/Department/Branch and shall be given reasonable time off work, with pay, for the purpose of pursuing the settlement of such grievances.

### **Functions of the Shop Steward:**

- (a) Carefully peruse and be au courant with provisions of the Collective

Agreement in order to prevent/address violations by both parties.

- (b) Attend to all complaints and grievances reported to him/her by members who are being charged for violating their contract of employment or the terms and conditions of the Collective Agreement.
- (c) Inform workers of the benefits to be derived from becoming an Association member.
- (d) The Shop Steward shall be given reasonable time-off work, with pay, for the purpose of performing the above-mentioned functions.
- (e) The Shop Steward shall not be victimized by the Employer.

#### **Article 6 - EMPLOYER'S RIGHTS AND FUNCTIONS**

- 6.1 The Association recognizes that it is the right of the Employer to exercise the regular and customary functions of management to direct the work force to ensure that the purpose(s) of their employment are fulfilled expeditiously, effectively and efficiently. The Employer further agrees to copy to the Association all circulars to Ministries and Departments affecting the professional conduct of employees.
- 6.2 These rights shall be construed within the limits of the Constitution, the Laws of the State and the Collective Agreement.
- 6.3 The Employer agrees to provide all necessary and relevant information to the Association in a timely manner, in order to facilitate the Association's responsibility to negotiate and enforce collective agreements.
- 6.4 The Employer shall provide the Association on request, if available, information required by the Association such as job descriptions; seniority lists; job classification; salary rates; criteria for job evaluation; financial and actuarial information pertaining to pension and welfare plans. For Collective Bargaining

purposes, copies of all relevant documents used by one side shall be made available to the other side.

#### **Article 7- CONSULTATION AND DEMOCRATIZATION**

- 7.1 In order to maintain and further the harmonious relationship between the Employer and employees, there will be regular dialogue between the Association and the Ministry responsible for the Public Service and Management officials to whom this Agreement directly relates, on the matters pertaining to redundancies, changes in working conditions, hours of work, staffing, and restructuring etc. and other matters affecting the Civil Service.
- 7.2 The matter of Gratuity shall be dealt with in accordance with the provisions of Article 7 and 8 of this Agreement.

#### **Article 8 - LABOUR MANAGEMENT COMMITTEE**

- 8.1 The Employer agrees that the Permanent Secretary of the Ministry of the Public Service shall hold quarterly and extra-ordinary meetings when necessary with the Civil Service Association, for the purpose of addressing issues arising in relation to conditions of employment of Public Officers, Industrial Relations Practices and Productivity in the Public Service.
- 8.2 Such meetings shall address inter alia the following matters:
- (a) Proposals and suggestions related to the work of the Employer so that better relations shall exist between the Employer and the employees so that the work of the Employer may be effectively discharged.
  - (b) Improving and extending services to the Public.
  - (c) Reviewing suggestions from employees relating to questions of working conditions and services but excluding matters that are the responsibility of

the Public Service Commission and Public Service Board of Appeal.

- (d) A review of working conditions causing grievances and misunderstanding, with the view of arriving at a way forward to effecting improvements thereof.

#### **Article 9 - LABOUR-MANAGEMENT BARGAINING RELATIONS**

- 9.1 No employee or group of employees shall undertake to represent the Association at meetings with the Employer without the authority of the President or the General Secretary acting on behalf of the Association.
- 9.2 The Association shall have the right at any time to have the assistance of representatives of any recognized National, Regional or International Trade Association or Consultant, at the Association's expense, when dealing or negotiating with the Employer.

#### **Article 10 - IN-SERVICE TRAINING**

- 10.1 The Employer recognizes that education is a continuing process. Accordingly, the Employer shall allow the Association to sponsor and pursue, during normal working hours, work related training activities such as seminars, workshops and lectures provided that reasonable notice is given and subjected to exigencies of the Service.
- 10.2 The Employer agrees that in-service training, local and overseas is desirable and necessary for greater productivity and that all efforts shall be directed at providing in-service training for employees.

#### **Article 11 - REPRESENTATION ON COMMITTEES**

- 11.1 The Employer agrees to have the Association represented on the following Committees set up by the Employer:

- (a) Training Committee
- (b) Travelling and Subsistence Committee
- (c) Honorarium Committee
- (d) Anomalies Committee and any other committee which may be set up from time- to-time and which directly concerns members of the Service.

**Article 12 – TIME OFF IN LIEU OF OVERTIME**

- 12.1 When an employee is required to perform work on Saturdays, Sundays and Holidays, such an employee may choose to receive equivalent time off in lieu of overtime at the prevailing overtime rate, at a time selected by the employee in consultation with the Head of Department.
- 12.2 Shift workers shall be paid overtime or shall be given equivalent time off in lieu of overtime for working on public holidays or designated holidays.

**Article 13 – HOURS OF WORK AND OVERTIME**

- 13.1 With the exception of shift workers, the normal hours of work of any employee shall be thirty-seven and a half (37 ½) hours each week, Monday through Friday, 8:00 am to 12:30pm, and 1:30 pm. to 4:30 pm.
- 13.2 The Employer may require the employee to work for longer hours than that prescribed, whenever the public interest makes this unavoidable, but shall compensate the employee through payment of overtime.
- 13.3 Overtime is payable to the staff at present eligible for overtime and to others agreed upon between the Employer and the Association from time-to-time.
- 13.4 The rates of overtime pay shall be based upon the wage, which the employee would have earned by the hour if his salary was based on an hourly rate.

- 13.5 Overtime shall be paid at the rate of time and one half for every hour in excess of normal time on a working day and double time on Sundays, Public and designated holidays before the midnight hour.
- 13.6 An employee shall receive overtime pay at the rate of double time and one half for every hour after the midnight hour on a normal day, at triple time on Sundays, Public and designated holidays after the midnight hour.
- 13.7 For the purpose of this Agreement, Saturday will be counted as a holiday for an employee who works a five-day week.
- 13.8 Notwithstanding the above, equivalent time off may be chosen by the employee in consultation with the Head of Department, in lieu of pay.

**Article 14 - MEAL/BREAKFAST ALLOWANCE**

- 14.1 The Employer agrees to pay a meal allowance in accordance with the approved rates by Cabinet to employees who: -
- (a) are authorized to work through their lunch hour; and/or
  - (b) are authorized to work overtime beyond 7:00 pm.
- 14.2 The Employer also agrees to pay a breakfast allowance in accordance with the approved rates by Cabinet to non-shift employees who are required/ authorized to start work before 7:00 am.

**Article 15 - TIME OFF FOR URGENT AND PRIVATE BUSINESS**

In normal circumstances time off to attend to urgent, private matters should be taken from accumulated vacation leave, but in extra-ordinary circumstances where there is no accumulated leave, the Employer may agree to give time off not exceeding seven (7) days in any one year without loss of pay.

**Article 16 - TIME OFF FOR SUBPOENAS**

Time off with pay shall be granted to public servants for the duration of the court hearing, whenever they are subpoenaed.

**Article 17 - VACATION LEAVE**

Vacation Leave shall be granted in accordance with the Staff Orders. Any changes to the existing policy must be done in consultation with the CSA.

**Article 18 - SICK LEAVE**

An employee shall be entitled to sick leave in accordance with the Staff Orders for the Public Service of St. Lucia and the NIC Act Cap 16.01 of the Revised Laws of St. Lucia.

**Article 19 - MATERNITY LEAVE**

- 19.1 The Employer agrees that thirteen (13) weeks Maternity Leave shall be allowed with full pay and shall be six (6) weeks before confinement, the week of confinement and six (6) weeks after the week of confinement.
- 19.2 The employee may be allowed to proceed on Vacation Leave immediately on completion of Maternity Leave.
- 19.3 An employee shall not lose seniority on return to work.
- 19.4 Maternity Leave shall be additional to Vacation Leave.
- 19.5 The foregoing shall apply to any female employee, regardless of age, nationality or marital status.

- 19.6 The Employer agrees that a period of one (1) month's leave without pay may be granted to an employee, upon request, on the conclusion of the maternity leave period.

#### **Article 20 – PATERNITY LEAVE**

- 20.1 Paternity Leave grants eligible employees up to seven (7) working days of paid leave following the birth of his child.
- 20.2 Paternity Leave shall be granted to male employees who are married or in Common Law relationships for over one year providing that the parties share a common household.
- 20.3 Male employees requesting Paternity Leave should seek approval from the appropriate Head of Department/Permanent Secretary.
- 20.4 Paternity Leave will only be granted on application, using the prescribed form, for each birth provided that a medical certificate stating the expected delivery date is furnished not less than six (6) weeks before the date of confinement.
- 20.5 Paternity Leave following the birth of a child must be taken in full immediately after the birth or immediately following the child's release from a health care facility to the home.

#### **Article 21 - ADOPTION LEAVE/LEAVE FOR FOSTERING**

- 21.1 Employees applying for Adoption Leave must notify their Employer of their intention to adopt a child in no less than fourteen (14) days after the employee has applied for an intent to adopt or a court order from the Department of Human Services or an authorised agency.
- 21.2 An Employee shall be entitled to five (5) working days adoption leave which will



commence after a Court of competent jurisdiction made an adoption order to authorize that the child be adopted by the employee.

21.3 The Employer agrees to grant five (5) working days Leave for Fostering to an employee who has been awarded a Care Order by the Courts in accordance with the Child (Care, Protection and Adoption) Act, Cap. 4.07, Revised Laws of Saint Lucia to provide pre-adoptive care to their charges. Leave for Fostering must be taken in full within one (1) week of receipt of the Care Order.

21.4 Adoption Leave and Leave for Fostering shall be in addition to Vacation Leave.

#### **Article 22 – STUDY LEAVE**

Study Leave will be granted in accordance with existing Government Study Leave Policy.

#### **Article 23 – SPECIAL LEAVE**

Special leave of absence will be granted

in accordance with the Staff Orders.

#### **Article 24 – FUNERAL/COMPASSIONATE LEAVE**

24.1 Funeral/Compassionate Leave grants employees paid time off to attend the funeral and for travel and bereavement time, upon the death of an employee's immediate family or close relatives.

24.2 For the purpose of this article close relative includes mother, father, brother, sister, spouse, parents of spouse, children, grandparents, grandchildren, adopted, foster or legal wards and members of the employee's household.

24.3 Employees requesting Funeral/Compassionate Leave should seek approval from the appropriate Head of Department/Permanent Secretary:

- (a) Three (3) working days leave with pay shall be granted to an employee on the death of a close relative to attend and to make arrangements for the funeral locally. Such leave may be taken at any time after the death but must include the day of the funeral, and should not be extended to more than one week after the burial.
- (b) Where an employee has to attend a funeral of a close relative overseas he/she may be granted up to seven (7) working days of paid leave.
- (c) Employees may be granted time off to attend the funeral of a relative/friend other than a close relative.

#### **Article 25 – INCOME TAX COUNSELLING**

Each year during the period January 1 to March 30, the Employer shall provide such advice as needed to employees in the preparation of their Income Tax Returns, through the media or otherwise.

#### **Article 26 – RELOCATION EXPENSES/ALLOWANCES**

- 26.1 Transportation expenses shall be provided to an employee for the transfer of his/her family and household effects when required by the Employer to change his/her station.
- 26.2 A Relocation Allowance shall be paid to the employee upon transfer to any station, which requires the maintenance of another place of abode.
- 26.3 This Allowance shall be fixed from time-to-time by the Employer after consultation with the Association.
- 26.4 The cost of rental or accommodation on transfer shall be fixed from time-to-time by

the Employer in accordance with the Relocation Policy.

- 26.5 The Employer shall meet the full cost of rental in the event of temporary transfer. The Employer agrees that in the case of immediate re-transfer to meet the full cost of expenses incurred.
- 26.6 The Employer further agrees that in ordinary circumstances, the employee to be transferred shall be notified in writing one (1) month before the transfer is to be effected in accordance with existing Relocation Policy.

**Article 27 - ON-CALL /CALL-OUT ALLOWANCE**

- 27.1 The Employer recognizes the importance of having certain categories of workers on “on- call” or “call-out” in order to guarantee that persons utilizing the service being provided, receive quality care at all times.
- 27.2 The Employer therefore agrees to pay to those categories of workers an “on-call” and “call- out” allowance as follows:-
- "On-call" EC\$55.00
  - "Call-out"-EC\$140.00
- 27.3 The following categories of workers shall be entitled to the above allowances:
- (i) Medical Technologist
  - (ii) Physiotherapists
  - (iii) Radiographers
  - (iv) Pharmacists
  - (v) Maintenance Staff
  - (vi) Driver at the Women’s Support Centre
  - (vii) Employees of the Gros Islet Poly-Clinic

- (viii) Senior Residential Educarer of the Transit Home
- (ix) Manager of the Transit Home
- (x) Deputy Manager of the Transit Home
- (xi) Clinical Psychologist of the Transit Home
- (xii) Probation and Parole Officers
- (xiii) Women Support Centre Employees
- (xiv) Employees Boys Training Centre

#### **Article 28 - CALL-OUT AND CALL-BACK GUARANTEE**

The Employer agrees that if an employee who is not eligible for on-call/call-out allowances but who is at present eligible for overtime is called out to work during an emergency, the employee must be guaranteed a minimum of three (3) hours pay at the prevailing overtime rates.

#### **Article 29 - PROVISIONS FOR METEOROLOGICAL OFFICERS**

##### **29.1 Duty Allowance in Lieu of Overtime**

29.1.1 The Employer agrees to pay a Duty Allowance of \$450.00 per month to Meteorological Officers. The duty allowance shall continue to be paid to the employee while on leave with the exception of Study Leave.

29.1.2 When an officer is called upon to work a double shift, or to work on his/her off day, or to work a shift that he/she is not detailed to, or works on a holiday, that officer shall be entitled to one (1) day lieu leave in each instance.

29.1.3 No shift shall exceed eight (8) hours except where emergencies demand longer shifts be worked.

## **29.2 Shoe Allowance**

The Employer agrees to pay Meteorological Officers at George F.L. Charles Airport and the Hewanorra International Airport, a Shoe Allowance of three hundred dollars (\$300.00) per annum.

## **29.3 Meal Allowance**

The Employer agrees to pay a Meal Allowance in accordance with the approved rates by Cabinet to Meteorological Officers.

## **29.4 Medical and Life Insurance Coverage**

The Employer agrees to seek insurance coverage for Meteorological Officers to cover them in the event of injury while working under adverse weather conditions.

## **29.5 Rest Room/Kitchenette**

The Employer agrees that every effort will be made to provide and maintain adequate rest room/kitchenette facilities.

## **29.6 Housing and Relocation**

Housing and Relocation shall be in accordance with existing Housing and Relocation Policy. Any changes to the existing policy must be done in consultation with the CSA.

## **29.7 Uniform**

The Employer agrees to provide full uniforms to Meteorological Officers. The Employer further agrees that the uniform provided shall be four (4) pairs of pants or skirts at \$60.00 each and four (4) polo shirts at \$30.00 each, annually.

### **Article 30 - TRANSPORTATION OF STAFF**

The Employer agrees to provide return transportation for staff who are not scheduled traveling officers to facilitate travel from their designated work location to another work place if asked to attend work, provided that such distance is three (3) miles or more and in other circumstances as approved by the Ministry or Head of Department.

### **Article 31 - TRAVELLING AND SUBSISTENCE ALLOWANCE**

- 31.1 Travelling and Subsistence allowance shall be paid in accordance with the approved rates by Cabinet.
- 31.2 The Employer agrees to provide transportation or a transportation allowance to all employees within the bargaining unit who are being relocated to premises which are situated more than three (3) miles away.

### **Article 32 - PLAIN CLOTHES ALLOWANCE**

- 32.1 The Employer agrees to pay a plain clothes allowance of one hundred and twenty-five dollars (\$125.00) per month to Customs employees of the Enforcement Unit who because of the nature of their assignment are not provided with departmental uniform.
- 32.2 The Employer agrees to provide a plain clothes allowance of one hundred and twenty-five dollars (\$125.00) per month to the employees of the Transit Home for Children.
- 32.3 The Employer further agrees that where shoe allowances are paid, these allowances shall be two hundred dollars (\$200.00) per annum and shall be subject to review from time to time by the Employer in consultation with the Association.
- 32.4 In addition to four (4) uniforms and a shoe allowance of three hundred (\$300.00) three hundred dollars annually; the Employer agrees to provide each Office

Assistant with an umbrella, a raincoat, and rubber shoes to be used as, and when necessary.

### **Article 33 - NIGHT ALLOWANCE**

- 33.1 The Employer agrees to pay a night allowance to all eligible employees who are required to work the night shift.
- 33.2 The Employer further agrees that the night shift allowance will be EC\$40.00 per night shift.

### **Article 34 - UNIFORM AND SHOE ALLOWANCE**

34.1 Domestic Assistants, Dental Assistants, Cooks and other Non-Medical Employees

The Employer agrees to provide a uniform allowance of two hundred and fifty dollars (\$250.00) twice annually and a shoe allowance of three hundred dollars (\$300.00) annually to:

- i. Domestic Assistants
- ii. Dental therapists/Dental Hygienists
- iii. Cooks
- iv. Non-medical employees at Health Establishments including Comfort Bay Senior Citizens Home.

34.2 Rehabilitative Care Assistants/Non-medical Staff

- (a) The Employer recognizes that Rehabilitative Care Assistants and Non-Medical Staff work in the same environment and under the same conditions as Attendants and Domestic Assistants.

- (b) The Employer, therefore, agrees to provide uniforms and shoe allowance to Rehabilitative Care Assistants and Non-Medical Staff at health establishments.

### 34.3 Uniforms/Shoes for Cooks

The Employer agrees to provide all cooks within the bargaining unit with uniforms and shoes this includes the cooks at the Bordelais Correctional Facility.

## **Article 35 – INSURANCE**

The Employer agrees to institute insurance coverage for all employees who work in hazardous and high-risk conditions as provided in Schedule I.

## **Article 36 – SAFETY, HEALTH AND MEDICAL ATTENTION**

- 36.1 The Association and the Employer shall comply with the provisions of Part 4 the Labour Act, Chapter 16.04, which are relevant to the employees covered by this Collective Agreement.
- 36.2 The Employer agrees to put all measures in place to ensure that there is proper air quality at all places of employment. These measures shall include, but are not limited to, the removal of all carpets at all offices.
- 36.3 A Safety, Health and Environment Committee shall be established and composed of one (1) representative appointed by the Association and one (1) representative appointed by the Employer.
- 36.4 The Safety, Health and Environment Committee shall hold meetings as requested by the Association or by the Employer to examine and discuss all unsafe, hazardous or dangerous working and environmental conditions. The minutes of meetings and reports from the Committee's investigations shall be submitted to the Association and the Employer no later than twenty-one (21) days after a meeting or investigation, as the case may be.



- 36.5 Employees working in any hazardous, unsanitary or dangerous condition shall be supplied with the necessary tools, safety equipment and protective clothing. Free medical attention or examination shall be provided for such employees by the Employer at least twice a year at state-owned medical institutions.
- 36.6 Employees to be provided with Protective Clothing as per 36.5 above are listed in Schedule II (attached).
- 36.7 It is further agreed that a Committee shall be established to determine the category of workers and criteria for the provision of such protective clothing. The Employer agrees that the Association shall be represented on that Committee.
- 36.8. The Employer agrees that no employee shall be disciplined for refusal to work in an environment or to operate any equipment, which, in the opinion of the Safety, Health and Environment Committee or competent authority, is unsafe.
- 36.9. The Safety and Health and Environment Committee shall be notified of each accident or injury sustained in the course of employment and shall investigate and report to the Employer and the Association as soon as possible on the nature and cause of the accident or injury.
- 36.10. The Employer further agrees to provide the employee with medical attention, at a state-owned medical institution, if he/she falls sick or is injured on the job and such sickness or injury arises out of employment.
- 36.11. Where the required medical attention is not available at a state-owned medical institution, the necessary arrangements will be made by the Employer, at an approved private institution.
- 36.12 **Annual Eye Checks/Computer Users**
- 36.12.1 Inherent in the use of computers are the health and safety implications for

the employees whose workplace require the use of computer technology on a continuous basis.

36.12.2 The Employer agrees to provide annual eye checks for employees who are required to use computers on a continuous basis. The Employer further agrees to use its own facilities to conduct these tests.

### 36.13 National Printing Corporation

36.13.1 Excessive noise in the use of machines at the workplace is an occupational hazard.

36.13.2 The Employer therefore agrees to include eye and hearing tests in the annual medical testing for employees of the National Printing Corporation. The Employer further agrees to use its own facilities to conduct these tests.

### 36.14 Emergency Exit

36.14.1 The Employer agrees to provide safe means of access to and egress from any place of work. The Employer also agrees to provide means of exit in case of fire for all persons employed on the premises being used as a place of employment.

36.14.1 For this reason, the Employer agrees to implement the needed measures to provide emergency exits for the National Printing Corporation's building at least three (3) months after the signing of the Collective Agreement.

### 36.15 Improved Air Quality

36.15.1 The inclusion of carpets in offices of the Government Buildings has compromised the air quality in those buildings and has placed the

health of the employees at risk.

- 36.15.1 The Employer agrees to eliminate the use of carpets at its offices at least six (6) months after the signing of the Collective Agreement.

### **36.16 Adequate Work Space**

- 36.16.1 The Employer recognizes that the provision of adequate work space is a health issue, and that some departments of Government are characterized by space constraint.
- 36.16.2 The Employer agrees that the optimum work space per employee shall be provided to eliminate overcrowding and to promote a comfortable working environment.

### **Article 37 – JOB DESCRIPTION AND CLASSIFICATION**

- 37.1 The Employer agrees to authorize the Ministry responsible for the Public Service to draw up job descriptions for all positions and classifications for which the Association is the bargaining agent. These descriptions shall be presented to the employee and shall become the recognized job description.
- 37.2 The Employer further agrees to review all existing anomalies in the Service; the restructuring and reclassification should entail provisions for upward mobility of employees.
- 37.3 Existing classifications (posts) or new ones shall indicate the qualification required for filling each position.

## **Article 38- CONDITIONS ON INCREMENTS**

### **Appraisals/Increments**

#### **38.1 Appraisals**

The Employer agrees to better manage the appraisal system to ensure that:

- (a) employees are given feed-back on their performance.
- (b) employees' training needs are identified.
- (c) a basis for increments and promotions is established.

The Employer also agrees to put systems in place to ensure that performance appraisals are carried out in a timely manner.

#### **38.2 Increments shall be awarded in the form of an incentive scheme based on the recommendations of a Committee consisting of representatives of:**

- (a) The Ministry of Finance
- (b) The Civil Service Association
- (c) The Ministry or Department concerned
- (d) The Personnel Division

The Employer further agrees to consider the revision of the quantum of increments awarded.

#### **38.3 The Employer agrees to guarantee that employees are not disadvantaged or discriminated against when they are selected to serve jury duty or provide any other national service.**

## **Article 39 - SECONDMENT OF CIVIL SERVANT TO THE ASSOCIATION**

The Association will pay salary and Government will continue to pay pension benefits for Civil Servants seconded to the Association.

#### **Article 40 – RETRENCHMENT**

The Employer agrees to give reasonable notice of impending retrenchment, and also to engage the Association in consultation germane to the retrenchments as early as possible.

#### **Article 41 – VACANT POSTS**

- 41.1 Should a vacancy arise and the Employer wishes to fill the vacancy, the Employer agrees to ensure that recommendations are made within a reasonable time.
- 41.2 The Employer shall immediately notify the Association in writing and post notices of vacant and new posts on all Bulletin Boards as soon as possible and/or circulate such notices to all staff for a minimum of one (1) week, so as to acquaint all employees of the Ministry or Department with such vacancy or new position.
- 41.3 The Employer agrees to ensure that recommendations are made in relation to filling existing vacancies or new posts; due consideration will be given to all employees who are qualified for the post.

#### **Article 42 - APPOINTMENTS**

- 42.1 The Employer agrees to make recommendations to fill vacancies from existing staff. In the event that these vacancies cannot be filled from existing staff, the Employer will make recommendations to fill these posts from the outside.
- 42.2 The Employer agrees that all efforts shall be made so that no employee within the bargaining unit shall be required to act in a higher position for more than a reasonable period of time.
- 42.3 If the higher position is vacant, then the employee who has acted for six (6) months in that vacant position shall be eligible for consideration for confirmation, provided

that he/she is in possession of the requisite qualifications and has met the required standard as per the appraisal report in respect of the six (6) months acting period.

- 42.4 The Employer agrees to include pensionable posts whose nomenclature has changed on the list of pensionable posts.

#### **Article 43 – INFORMATION, TRAINING AND ORIENTATION**

##### **43.1 Newly Hired Employees**

Newly hired employees shall be provided with the required orientation to facilitate his or her settlement into the job and should include:

- (a) Information about the Public Service.
- (b) Information about the role of the Ministry and or Department, Unit where he/she is placed.
- (c) Information about procedures and basic Government operations.
- (d) Information on the role and function of the Civil Service Association.

- 43.2 The Association agrees to make sufficient copies of the Collective Agreement available within the Departments and/or branches to ensure that all Employees have access to this information.

- 43.2 The Employer further agrees to acquaint and provide new employees with the Staff Orders and Training Policy.

##### **43.3 Supervisory / Management Positions**

Persons who are brought into supervisory and or management positions shall be provided with adequate training in the following areas:

- (a) Interpersonal Relations
- (b) Conflict Resolution
- (c) Team Building

(d) Management/Implementation of the Collective Agreement

**Article 44 – PROBATION**

Probationary period for new employees should not exceed one (1) year.

**Article 45 – TRANSFER ON PROMOTION**

The Employer agrees that in making recommendations for staff changes relating to transfer on promotion, due consideration shall be given to the candidate with the greatest seniority having regard for the required qualifications and performance appraisals.

**Article 46 - SALARY RATES**

The salary rates for the period April 01, 2022 to March 31, 2025 are as follows:

April 1, 2022 to March 31, 2023	-	2%
April 1, 2023 to March 31, 2024	-	2%
April 1, 2024 to March 31, 2025	-	2%

**Article 47 – TOOLS, EQUIPMENT AND SUPPLIES**

The Employer shall provide all tools, equipment and supplies required by employees in the performance of their duties. Replacements shall be made by the Employer on production of the worn out or broken tools and equipment.

**Article 48- SEXUAL HARASSMENT**

All employees covered by this Agreement have a right to freedom from sexual harassment in accordance with Part 5 of the Labour Act, Chapter 16.04, Revised Laws of Saint Lucia.

**Article 49 – GRIEVANCE PROCEDURE**

This Article provides the procedure for dealing with complaints, conflicts and differences

between the Employer and employees over rights and interests during the employment relationship.

Any employee (or group of employees) alleging that a violation or deprivation of rights or interests has occurred between that employee, another employee (or group of employees) and the Employer, shall be afforded an opportunity to be heard.

49.1 When any grievance/dispute arises, it shall be settled as promptly as possible in the following manner;

- (a) The complaint, conflict or difference shall first be discussed by the affected employee(s) with the immediate or principal supervisor who shall promptly seek to settle the issue(s). If the immediate or principal supervisor is a party to the dispute, the grievance should be brought to the attention of the next senior official within the Section/Division/Unit/Department/Ministry.

The aggrieved employee(s) reserve(s) the right to be accompanied by a shop steward or trade union official at any stage of the grievance procedure to have the matter(s) resolved.

- (b) If no satisfactory settlement is reached at (a) above, the aggrieved shall refer the matter(s) to the Head of the:

- Section
- Division/Unit
- Department
- Ministry

who shall do everything within his/her authority to bring settlement to the dispute as soon as possible.

- (c) If no satisfactory resolution is reached at (b) above, the matter(s) shall be referred to the Permanent Secretary, Ministry of the Public Service who shall



meet soon after being notified with the view to reaching a mutually acceptable settlement.

- (d) If no settlement is reached at (c) above, either party to the dispute may request the intervention of the Labour Commissioner for conciliation.
- (e) If no satisfactory resolution is reached at (d) above, the parties must agree to have the matter(s) referred to the Minister responsible for Labour for mediation.
- (f) If no settlement is reached at mediation as set out in (e) above, the parties must agree to refer their dispute to the Tribunal as provided for in Part III, Division I, Subsection (388) of the Labour Act, Chapter 16.04.

49.2 Every effort shall be made to complete steps (a) to (c) above within the shortest possible time but not to exceed six (6) weeks.

49.3 If the grievance/dispute occurs within the Department of Labour, every effort shall be made to settle the matter(s) up to step (c) above.

#### **Article 50 - COMPLAINTS OF MISCONDUCT**

50.1 The Employer shall be fair and impartial when:

- (a) investigating allegations of misconduct against an employee.
- (b) making recommendations to the appropriate authority to initiate disciplinary action against an employee.

50.2 Where an Employer alleges that an employee has conducted himself or herself in a manner which is contrary to his/her terms and conditions of employment, the Employer shall notify the employee of the allegations of misconduct and provide the employee with copies of the adverse reports written against him/ her; except if

the adverse reports are confidential and it is in the public interest or in the interest of good administration that the employee should not receive copies of the adverse reports.

#### **Article 51 -PERSONAL FILE**

- 51.1 All official documents pertaining to the officer, whether adverse or not, should be issued to an employee before it is placed on the employee's personal file.
- 51.2 The Employer agrees that the employee must be allowed to exercise his/her right to peruse any document before it is placed in the Employee's personal file.
- 51.3 The Employer agrees that employees shall have the right to object in writing or challenge any document placed in his/her personal file unknown to him/her. In such cases where the document has been proven to be completely false, the document shall be removed from the employee's file.
- 51.4 The Employer agrees that the employee's personal file shall be maintained in accordance with the Staff Orders for the Public Service.
- 51.5 Appraisals shall be discussed with the Employee concerned and he/she shall have an opportunity to comment before it is submitted to the Permanent Secretary.

#### **Article 52 -HIV / AIDS**

- 52.1 The Employer recognizes that HIV/AIDS is a workplace issue and will be treated within the office like any other serious illness or condition in accordance with Part 5 of the Labour Act, Cap. 16.04, Revised Laws of Saint Lucia.
- 52.2 Should a staff member consider that he/she has been subject to any conduct which constitutes discrimination or unfair practice in relation to HIV/AIDS, he/she is encouraged to take appropriate action under the grievance procedure.

- 52.3 The Employer in consultation with the worker(s) and their representative should take measures to reasonably accommodate the worker(s) with AIDS related illnesses.

**Article 53 – IMPLEMENTATION OF BENEFITS**

- 53.1 All rights, benefits, privileges and working conditions which employees now enjoy, receive or possess shall continue to be enjoyed in so far as they are consistent with this Agreement but may be modified by mutual agreement between the Employer and the Association.
- 53.2 The code of conduct on matters not explicitly mentioned within the Agreement will be regulated by the Staff Orders drawn up in consultation with the Association.

**Article 54 – PARKING FACILITIES**

The Employer will provide as many safe parking options as possible to its employees.

**Article 55- BOYS' TRAINING CENTRE**

- 55.1 All wardens at the Boy's Training Centre shall be paid a night shift differential allowance of \$40.00 per night.
- 55.2 All wardens shall receive free medical, dental and eye examinations at the expense of the Employer at state-owned institutions.
- 55.3 The Employer agrees to develop and maintain an employee assistance programme in order to offer counselling and other necessary assistance to wardens whose quality of work has been impaired.
- 55.4 The Employer agrees to provide a transportation allowance of \$15.00 per shift to all employees required to leave work after 10:30 pm.

55.5 All wardens shall receive four (4) sets of uniforms and a shoe allowance of \$300.00 per annum.

#### **Article 56 - EMPLOYEE ASSISTANCE PROGRAMME**

The Employer agrees in consultation with the Association to establish an Employee Assistance Programme in the Public Service to provide general counselling and social services to its employees.

#### **Article 57 - FIRST AID KITS**

The Employer agrees to provide all employees within the bargaining unit who are exposed to such risk, as snake bites, with the appropriate first aid medication/antitoxins. Specific attention must be paid to Agricultural Officers and Land Surveyors in that regard.

#### **Article 58 - UNIFORMS – CUSTOMS & EXCISE DEPARTMENT**

- 58.1 All Customs Officers and Assistant Customs Officers will be provided with five (5) shirts per year and four (4) pairs of pants or skirts per year.
- 58.2 Customs Officers and Assistant Customs Officers will receive one (1) pair of shoes annually.

#### **Article 59 – STAND BY ALLOWANCE – NEMO OFFICERS**

- 59.1 Employees of the National Emergency Management Organization (NEMO) are expected to be on STAND BY for response to national emergencies at any time. Further, they are expected to work for extended hours as well as on weekends and holidays when responding to disasters.
- 59.2 The Employer recognizes the inconvenience that being on “STANDY BY” places on the daily lives of the employees concerned and, for that reason, the Employer agrees

to pay NEMO officers a stand by allowance of two hundred and fifty (\$250.00) dollars per month for a six month period from June to November.

**Article 60 – NIGHT SHIFT ALLOWANCE**

The Employer agrees to pay a shift allowance of forty dollars (\$40.00) per shift to staff of the Transit Home for Children, Gros Islet Polyclinic, and the Senior Citizens Home, Soufriere Hospital who work the 9:00 p.m. to 7:00a.m. shift.

**Article 61 – CONTRIBUTION TO THE CSA'S MEDICAL PLAN**

The Employer agrees that a sum of \$50,000.00 would be contributed annually to the CSA's Medical Plan, and will be reviewed after a period of three years.

**Article 62 – CONTRIBUTION TO THE CSA'S EDUCATION FUND**

The Employer agrees that a sum of \$50,000.00 would be contributed annually to the CSA's Education Fund, and will be reviewed after a period of three years.

**Article 63 – CLOTHING ALLOWANCE**

The Government agrees to provide a clothing allowance of one hundred and twenty-five dollars (\$125.00) monthly to the following employees who are required to attend court sessions and other official functions.

- (a) Probation Officers
- (b) Social Workers – Family Court
- (c) Clerks of Court
- (d) Court Interpreters
- (e) Family Case Workers
- (f) Senior Field Social Worker
- (g) Office Staff of Government House
- (h) Protocol Officers of the Department of External Affairs.
- (i) Parole Officers

#### **Article 64 – PROTECTIVE CLOTHING**

The Government agrees to provide boots, raincoats, umbrellas, gloves and masks to the employees when necessary.

#### **Article 65 – EX-GRATIA PAYMENTS**

- 65.1 The Employer agrees to pay an ex-gratia award to ALL employees who are not appointed by the Public Service Commission and are members of the Civil Service Association.
- 65.2 An ex-gratia shall be paid to an employee who has attained the age of retirement in accordance with the National Insurance Corporation Act and has been continuously employed for a minimum of ten (10) years.
- 65.3 An employee who has provided continuous service in excess of ten (10) years but below fifteen (15) years shall receive an ex-gratia of seven thousand dollars (\$7,000.00).
- 65.4 An employee who has provided continuous service for a minimum of fifteen (15) years shall receive an ex-gratia of ten thousand dollars (\$10,000.00).
- 65.5 An employee who has retired from the public service on medical grounds and who has not attained the compulsory retirement age in accordance with the NIC Act but has provided continuous service for a minimum of ten (10) years or fifteen (15) years respectively shall receive an ex gratia award.

#### **Article 66 – RELOCATION POLICY**

The Government agrees to review the relocation policy every five (5) years so as to ensure that it serves the purpose for which it was intended.

**Article 67 – REIMBURSEMENT OF NATIONAL INSURANCE CORPORATION (NIC) SICK LEAVE BENEFITS**

Where an employee is paid part of their salary for sickness and maternity benefit in accordance with the NIC Act, the employer agrees to pay the difference in salary.

**Article 68 – LAUNDRY ALLOWANCE**

A laundry allowance of one hundred and thirty dollars (\$130.00) shall be paid to all employees receiving uniforms.

**Article 69 – RISK ALLOWANCE**

The Employer agrees to pay a risk allowance of seventy-five dollars (\$75.00) to the employees of the Boys Training Centre, Bordelais Correctional Facility and field officers of the Forestry Division.

**Article 70 – PHARMACISTS**

70.1 The employer agrees to assist pharmacists employed by the government with the payment of the annual fees (\$500.00 EC) required for the purpose of participating in Professional development (PD) activities which are required to ensure that their knowledge is always in keeping with the latest evidence base guidelines in the use of medicines to treat diseases and ensure that the general public is the recipient of high- quality services

70.2 The Employer agrees to pay an allowance of two hundred and fifty dollars (\$250.00) annually to Pharmacists, for the procurement of pharmaceutical coats.

- 70.3 The employer agrees to pay Pharmacists and Pharmacy Technicians a monthly laundry allowance of \$80.00 EC to ensure maintenance of the Pharmacy coats.
- 70.4 The employer agrees to provide Pharmacists with medical attention at a State-owned medical institution if he/she falls sick or is injured on the job and such sickness or injury arises out of employment. Where the required medical attention is not available at a state-owned medical institution, the necessary arrangements will be made by the Employer at an approved private institution.



## **SCHEDULE I**

Employees to be provided with Insurance coverage as per article 35 shall include but are not limited to the following:

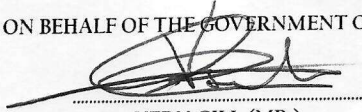
- Agricultural Officers
- Architects
- Architectural Assistants
- Architectural Technicians
- Bailiffs
- Boys Training Centre employees
- Building Inspectors
- Building Officers
- Chief and Deputy Physical Planning Officers
- Civilian employees at the Bordelais Correctional Facility who are in direct contact with inmates
- Commissioner of Crown Lands
- Crown Lands Assistants
- Crown Lands Officers
- Crown Lands Officers
- Customs Officers
- Deputy Chief Architect
- Development Control Officers
- Drivers
- Driving Examiners
- Electrical Engineers, Technicians and Inspectors
- Employees at the Mental Wellness Centre
- Engineers and Engineering Assistants
- Environmental Health Officer
- Family Case workers
- Fisheries Officers
- Forestry Officers
- Government Information Service
- Laboratory Technicians
- Labour Officers
- Meteorological Services
- Physical Planning Officers
- Postmen
- Potholing Crew (Labourers)
- Probation Officers
- Quantity Surveyors
- Road Technicians
- Security Guards
- Supply Warehouse employees
- Survey Assistants
- Surveyors
- Tax Officers
- Transit Home for Children employees
- Valuation Officers
- Valuation Surveyors
- Veterinary Officers
- Women's Support Centre employees

## **SCHEDULE II**

Employees to be provided with Protective Clothing as per Article 36.5 shall include but not limited to the following:

- Agricultural Officers
- Architects
- Architectural Assistants
- Building Officers
- Construction Manager
- Crown Lands Officers
- Crown Lands Technicians/Assistants
- Electrical Inspectors
- Employees at the Department of Human Services
- Employees of the Government Information Service (GIS)
- Engineers
- Environmental Health Officers
- Forest/Wildlife Officers
- Hospital Maintenance Technicians
- Housing Officers
- Laboratory Workers
- Labour Officers
- Livestock Extension Officers
- Medical Technologists
- Occupational Health and Safety Officers
- Physical Planning Officers
- Physiotherapists
- Printers
- Printing Technicians
- Public Health Inspectors
- Quantity Surveyors
- Radiographers
- Refrigeration Technicians
- Research Assistants
- Survey Technician
- Surveyors

SIGNED ON BEHALF OF THE GOVERNMENT OF SAINT LUCIA

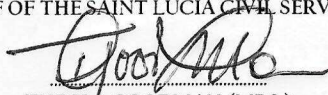


VERN GILL (MR.)  
CHAIRMAN  
GOVERNMENT NEGOTIATING TEAM

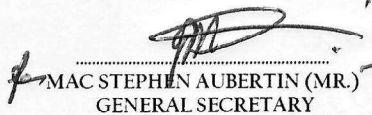


S. SUE-ANN EMMANUEL  
SECRETARY  
GOVERNMENT NEGOTIATING TEAM

SIGNED ON BEHALF OF THE SAINT LUCIA CIVIL SERVICE ASSOCIATION



THECLA GOODMAN (MRS.)  
PRESIDENT



MAC STEPHEN AUBERTIN (MR.)  
GENERAL SECRETARY

WITNESSED BY:   
JOSEPH JOSEPH (MR.)  
LABOUR COMMISSIONER

DATED THIS: 16 DAY OF JUNE 2025

