

Our Government Portal

www.govt.lc

The screenshot shows the homepage of the Government of Saint Lucia website. At the top, there is a banner with the national coat of arms and a scenic view of the island. Below the banner is a navigation menu with links for Home, Citizens / Residents, Non-Residents, Businesses, and Government Employees, along with a search bar. The main content area features a news article titled "Primary Health clinics to provide improved care, treatment for HIV patients" with a sub-headline "A training program targets primary healthcare workers in an effort to expand community health services." To the right of the article is a photograph of a person wearing a white lab coat and gloves, performing a medical procedure. Below the article is a "Latest News" section with a "Watch NTN Live" link and a "Gas prices remain low" link. On the right side, there is an "E-Services" section with links for "About St. Lucia", "Tax e-Filing", "Companies / IP", and "Customs / Excise".

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Our Government Web Portal

“a user-centric, 24/7 online gateway for citizens, businesses, and non-residents to access key government information and services”



Genesis of Our Government



Financed by OECS under the eGRIP project

Research and Development of Content in 2012

Demo Site constructed to test new content work flow and processes

Launched on January 14th 2014

Primary Objectives

Accessibility



Improve Accessibility to Government Services and Resources



Foster Greater Collaboration and Coordination



Enhance Infrastructure



Meet User Information Needs



Strengthen Communities

Development Approach



Current Status

Directory of Ministries

- Ability to create dynamic web pages for each ministry and department
- Ability to create a new Ministry

Directory of Services

- Ability to create and edit a new service

Resource Centre

- Ability to create a new and edit a new form, legislation, Publication, audio or video resource

Current Status

Vacancy Cente

- Ability to create and edit a new consultancy, tender, scholarship and job vacancy

Web Page Content

- Ability to create dynamic web pages that appear under Ministry links

Directory of Departments

- Ability to create dynamic web pages for each ministry department

Governor General and Office of the Prime Minister

- Ability to create dynamic web pages for all menu items
- Ability to add a new item, attachment and change the photos in the home page slide show

Next Steps

Complete UAT
for additional
functionality
in terms of
reference

Conduct
second round
of train the
trainer in the
portal CMS

Hand over
administration
of individual
ministry
websites to
relevant
ministries

Develop TORs
for second
phase
functionality

Our Expectations

All ministries having access to edit and create content for ministries and departments

All ministries being able to use the Content Management System comfortably to undertake all tasks in the portal back end

All Ministries being able to train other staff members in using the Content Management System effectively

Continued collaboration with all ministries to further refine and reengineer the portal functionality

Implications from Relevant Ministries

Ministries have to assign staff to continuously update their ministry site

Collaborate with the GIS for the proper dissemination of information on the main portal

More readily available and up to date information on Ministry programs and activities

Improve ministry's service delivery and interaction with the general public

